



Consilo Web

friends in business

Presented by : Consilo
www.consilo.ro



CONSILO

Friends in business

ABOUT US

Description

We specialize in delivering tailor-made BPO and IT solutions that drive efficiency, enhance customer engagement, and foster business growth. Our services span across customer service, technical support, sales and telemarketing, and more, all customized to our partners' unique needs. At Consilo, we believe in building strong, lasting partnerships. Our approach is deeply rooted in understanding and aligning with our clients' goals, ensuring we deliver solutions that not only meet but exceed their expectations.



9

Years of working experience



10+

Partners and collaborations



250+

Employees



3

Offices in Romania



OUR MISSION

Drive Growth

Empower global businesses with superior BPO and IT solutions to drive their success

Lead with Innovation

Continuously innovate to stay ahead in delivering value-driven services

Foster Partnerships

Build lasting partnerships based on trust, performance, and shared success



Description

Our mission is to empower organizations by delivering top-tier BPO and IT services, fostering growth, efficiency, and transformative success.



OUR VISION

Description

Our vision is to set the global standard in the BPO and IT sectors, transforming business landscapes through innovation and excellence.



Be the Benchmark

Aspire to be the global benchmark in BPO and IT sectors through excellence and innovation.



Shape Futures

Transform businesses and markets with our pioneering services and insights.



Inspire Change

Inspire change and progress in our industry, setting new standards for service and collaboration.



Customer Service

Delivering exceptional customer service experiences through personalized support, ensuring customer satisfaction and loyalty.



Technical Support

Providing expert technical support to resolve issues swiftly, ensuring seamless operations and user satisfaction.



IT Solutions & Web Design

Offering innovative IT solutions tailored to drive business efficiency, agility, and digital transformation.



SEARCH ENGINE MARKETING

Crafting strategic marketing solutions to enhance brand visibility, engage audiences, and drive business growth.

OUR SERVICES

Description

We specialize in a comprehensive suite of services designed to empower and transform businesses across various industries. Our expertise spans four key areas: Customer Service, Technical Support, IT Solutions, and Marketing.

OUR HISTORY TIMELINE



Where We
Start

2015

6 employees; our first site in Sibiu;

2018

Opening the 2nd site in Deva

2017

We become subject expert in operations and BPO services for several industries (telecom, IT, transport, retail, debt collection)

OUR HISTORY TIMELINE

2023

230+ employees; Continuously growing;

2024

Where We Are Now

2021

200+ employees; Increasing the number of partners and industries involved in;
turnover 4 mil. Euro

MAIN PARTNERS & COLLABORATIONS



MEET THE TEAM



CIPRIAN BARBAT

CEO



IONUT FRATILA

IT Director



SIMONA DANCILA

HR Director



IRINA MOGHINA

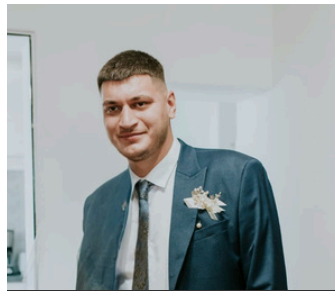
Bitdefender Director

MEET THE TEAM



DANIEL RUSU

Acquisition Manager



ALEXANDRU POPESCU

Retention Manager



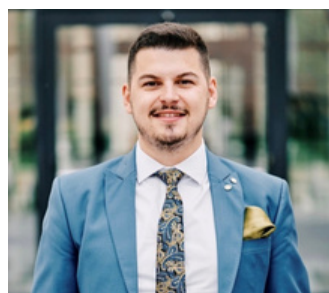
LAVINIA TUCALIUC

Vodafone Franchise
Manager



ALEXANDRU COJOCEA

Project Manager



DAN STEFAN MIRCEA

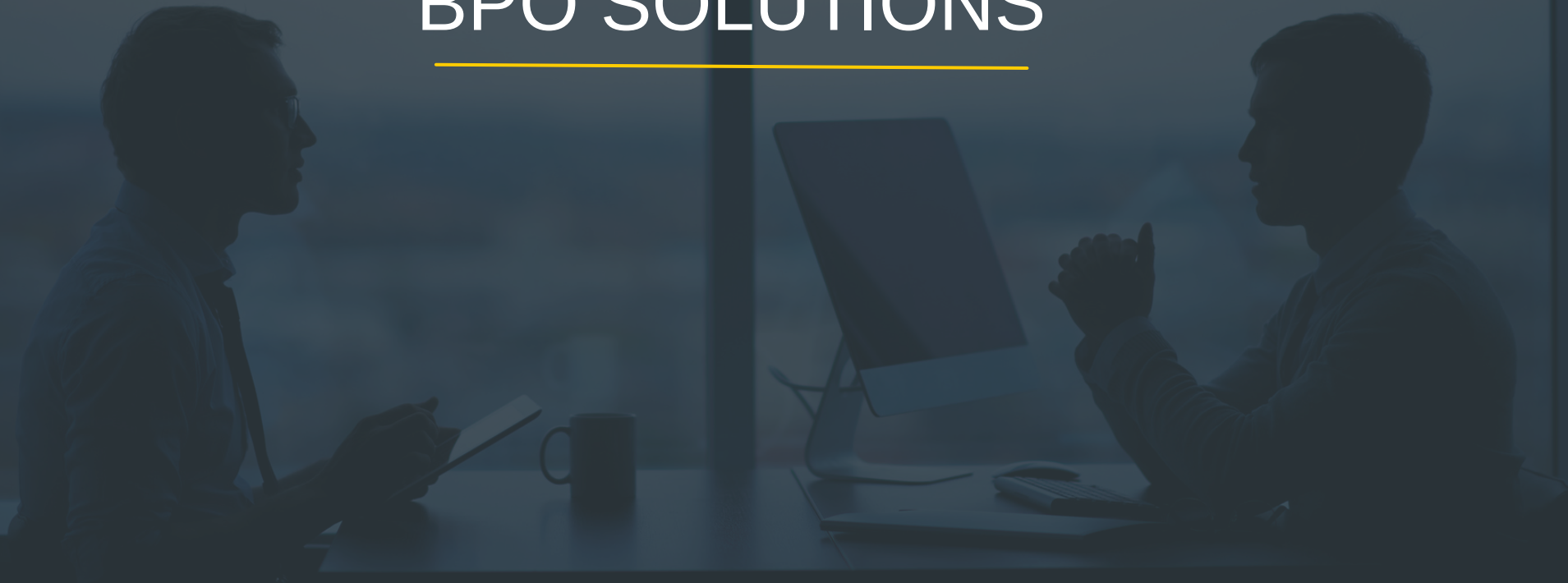
Project Manager



ALINA NEAGA

Quality Manager

BPO SOLUTIONS



OUR SOLUTIONS

Our solutions are customised for your needs.



01

CUSTOMER
SERVICE
COMMUNITY
OPERATIONS

02

TECHNICAL
SUPPORT

03

SALES &
TELEMARKETING

04

B2B ADVERTISER
& COMMERCE
SUPPORT

05

QUALITY &
COMPLIANCE

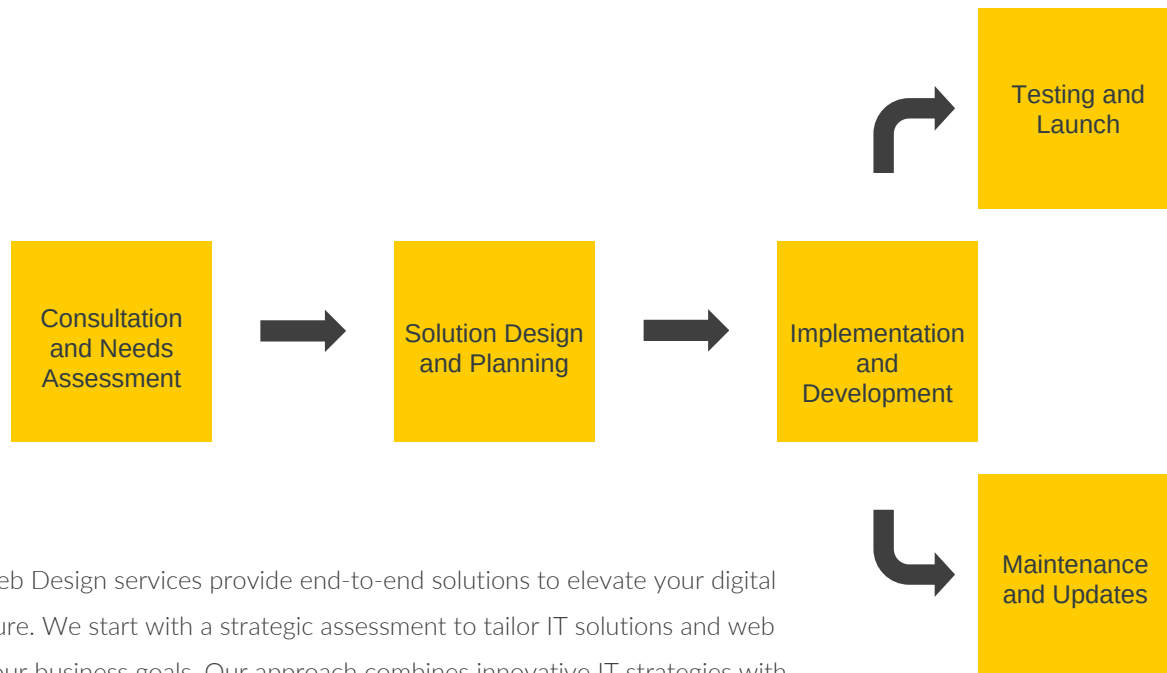
06

ACCOUNT
MANAGEMENT

IT SOLUTIONS & WEB DESIGN



OUR APPROACH



Description

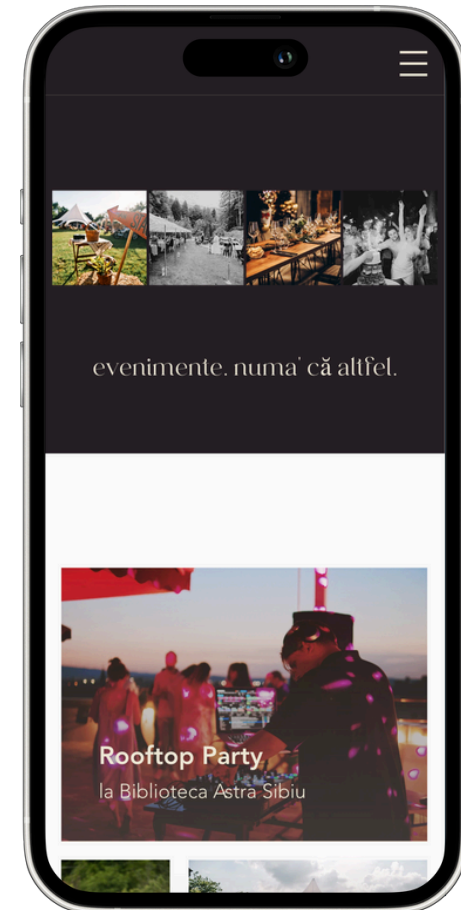
Our integrated IT and Web Design services provide end-to-end solutions to elevate your digital presence and infrastructure. We start with a strategic assessment to tailor IT solutions and web designs that align with your business goals. Our approach combines innovative IT strategies with compelling web design, ensuring seamless functionality and a captivating user experience. From custom IT implementations to dynamic websites, we focus on delivering scalable solutions and engaging designs that drive your business forward. Expect comprehensive support, ensuring your technology and website evolve with your needs.

PROJECTS

Bistro House

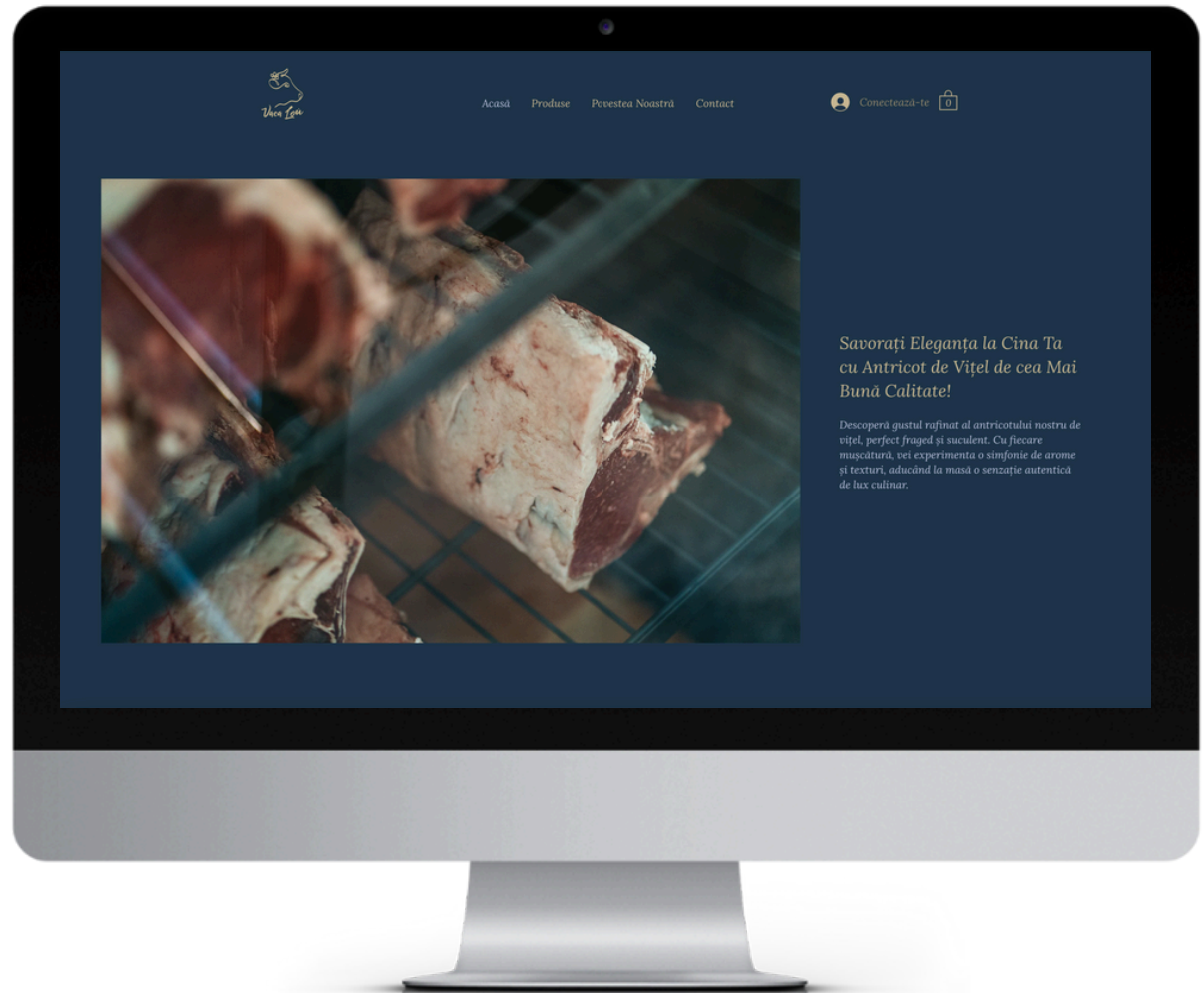


Restaurant Pasaj



E-COMMERCE WEBSITE

Bacania Vaca Lou



OUR ONGOING PROJECT

FamSync Mobile App

FamSync is our innovative mobile application designed to streamline family management, particularly focusing on children's schedules and activities. This user-friendly app provides a centralized platform for families to manage calendars, to-do lists, and objectives, ensuring everyone stays synchronized and organized. Whether it's tracking homework assignments, coordinating extracurricular activities, or planning family events, FamSync empowers families to stay connected and manage their time effectively, all in one place.



OUR LAUNCHED PROJECT

Activwork App

ActivWork is our latest app designed for businesses, making work more engaging, fun and organized.

Employees can enter data, manage tasks, earn points, and receive medals or titles, all in one simple platform.

It's a fun and efficient way to keep teams motivated and on track.







CONTACT US



Address: Str. Sibiului 2, Selimbar
557260, Sibiu
Romania

Stay Connected

[Consilo Web](#) 

[@consilo_web](#) 

[/facebook.com](#) 



THANK YOU

See You Soon!